



# H.O.T. Library Orientation for Military Connected Students

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# PRESENTATION OUTLINE



**01**

## **INTRODUCTION**

Understanding  
Military-Connected  
Students

**02**

## **OUR MISSION**

Develop Military  
Library Orientations as  
an Outreach  
Opportunity

**03**

## **TECHNOLOGY**

Here Or There  
Technology for  
Synchronous &  
Asynchronous  
Orientations

**04**

## **DEBRIEFING**

Lessons Learned  
Next Steps  
Partnerships &  
Resources



# INTRODUCTION



Understanding  
Military-Connected Students





# Definitions



## Military-connected

Any student who is currently serving on active duty or official dependents of a Military Service member or veteran.

## Veteran

A person who served in the active military, naval, or air service, and who was discharged or released therefrom under conditions other than dishonorable.

( U.S. Department of Veteran Affairs, 2019)

# Academic Transition

## Military-connected and veteran students :

- More racially and ethnically diverse than in previous generations.
- Have unique academic needs and challenges that can make for a difficult transition from the military to a less-structured university environment.
- Academic library engagement efforts have been limited to traditional reference and instruction services delivered on-campus or on military bases.

# Student Veteran Experiences

Academic Performance

Social Relationships

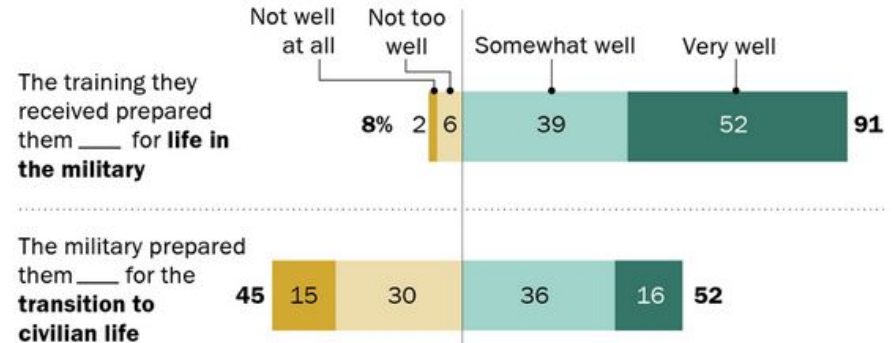
Student Veterans and Disabilities

- Musculoskeletal problems
- Hearing problems
- “Invisible Wounds”

(US Department of Veteran Affairs, 2020)

## About half of veterans say the military prepared them well for their transition to civilian life

*% of veterans saying ...*



Note: Share of respondents who didn't offer an answer not shown.

Source: Survey of U.S. veterans conducted May 14-June 3, 2019.

"The American Veteran Experience and the Post-9/11 Generation"

PEW RESEARCH CENTER

# Students Veteran Statistics

	Student Veteran Population(%)
Age of traditional college students	15
Have children	47
Married	47.3
First generation college students	62
Full time students	75

VA Benefits	Student Veterans (%)
Undergraduate	52
2- Yr College	24
Graduate	9
Technical, vocation or non-degree seeking	15

(US Department of Veteran Affairs, 2020)



# Military Financial Assistance Programs

	UHM	HPU
<b>GI Bill Approved</b>	Yes	Yes
<b>Yellow Ribbon Program</b>	Yes	Yes
<b>Approved for Tuition Assistance</b>	Yes	Yes
<b>College credit for Military Experience</b>	No	Yes
<b>Post 9/11 GI Bill</b>	\$10.8 M	\$14.83 M



# Military-Connected Students

## UH Manoa

### UNIVERSITY OF HAWAII AT MANOA

HONOLULU, HI

1,156 GI Bill Students

[View details](#)

You may be eligible for up to:

🎓 Tuition (annually):	100% in-state
🏠 Housing (monthly):	\$2,991
📖 Books (annually):	\$1,000

## HPU

### HAWAII PACIFIC UNIVERSITY

HONOLULU, HI

992 GI Bill Students

[View details](#)

You may be eligible for up to:

🎓 Tuition (annually):	\$25,162
🏠 Housing (monthly):	\$2,991
📖 Books (annually):	\$1,000

# Resources for Military-Connected Students



**UH Manoa**

Office of Veteran Student Services(OVSS)  
VetSuccess on Campus (VSOC)  
Veterans Integration to Academic Leadership (VITAL)



**HPU**

Military/Veterans Center  
HPU Student Veterans Association (SVA)  
HPU's Military Campus Program (MCP)  
Off-Campus 8-week courses offered online and on military bases throughout Oahu.



**Mission:  
H.O.T.  
Library Orientations**

# Learning Outcomes

- Make a connection to the library
- Navigate the library's website and find key services and resources
- Access information beyond the library's holdings using ILL
- Find subject specific resources and specialized tools
- Schedule a consultation with a subject librarian in their discipline

# Assessment

- Uses a 3-2-1 assessment tool
- Google Forms
- Questions:
  - Three things that I learned about using the Library
  - Two questions that I still have about using the Library.
  - One habit, behavior, competency, or skill that I want to develop further

# Strategy

Model: "Texas A&M University Libraries' Orienting Student Veterans to the Library"

- UHM/HPU piloted library orientations Fall 2021
- Checklist format emulating military training
- Here Or There (HOT) model

# CHECKLIST

UH Manoa



## UHM Library Checklist

- Bookmark the Library's Website
- Check the Libraries Hours
- Explore OneSearch
- Find a LibGuide for Your Discipline
- Find Three Databases for Your Discipline
- Find and Save an Article Online
- Find an Available Study Room
- Find a Book Online
- Find a Potential Library Workshop
- Find the Library Chat Function



## HPU Libraries Checklist

- Bookmark the Library's Website
- Check the Libraries Hours
- Explore HPU Discovery
- Find a LibGuide for Your Discipline
- Find Three Databases for Your Discipline
- Find an Available Study Room
- Access a Book Online
- Find and Download an Article
- Bookmark Interlibrary Loan Form
- Test the Library Chat Function
- Schedule a Research Consultation

HPU

# FALL 2021 MILITARY LIBRARY ORIENTATION EFFORTS

## UH Manoa

- H.O.T. Outfitted Classroom
- Zoom assistant
- Checklist online and printed
- Advertising via Hamilton Library website  
Events Calendar
- Offer two sessions one in the evening and  
one on the weekend

## HPU

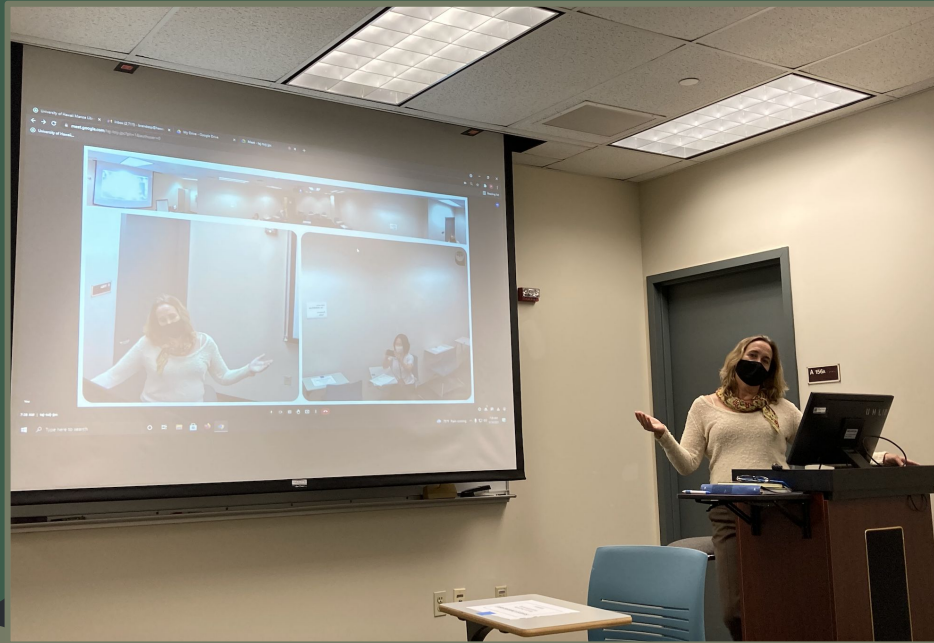
- Synchronous Learning Commons classroom
- Zoom or Panopto
- Checklist online and printed
- Advertising via mass email
- Offer two sessions one in the evening and  
one on the weekend
- Asynchronous recording of one session



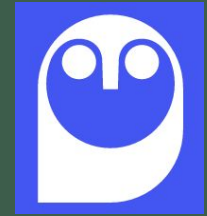


**Classroom Technology  
Here Or There**

# Classroom Technology - UHM

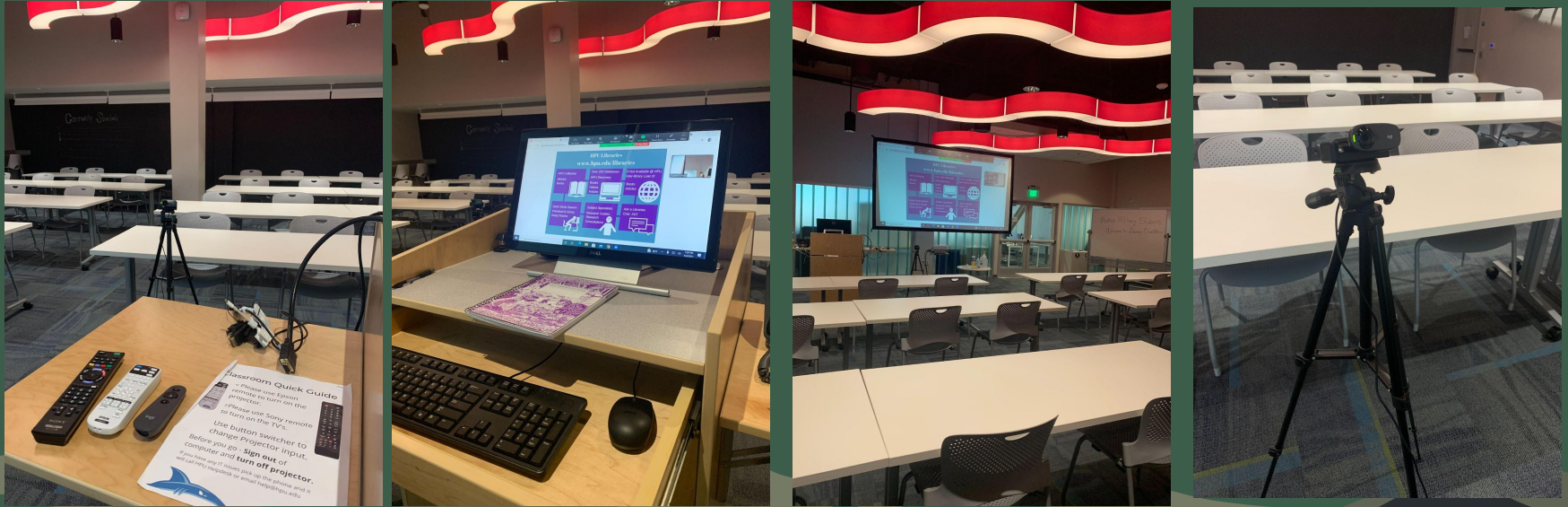


Owl -360 camera,  
mic and speaker



# Classroom Technology - HPU

Synchronous teaching via Zoom using Logitech camera on tripod, audio system connected to classroom or personal mobile headset.





???



**Debriefing:  
H.O.T.  
Library Orientations**

# Lessons Learned

**UHM** - Synchronous (September 2) 1 Veteran Student

**HPU** - Asynchronous (October 8) 1 Veteran Student

No in-person students to the sessions, online was more practical for attendees

Need stronger partnership with OVSS and MCP program for promotion & collaboration

Utilize the existing resources for libraries to better support military-connected students

Relaunch the mission for Fall 2022 at UHM & HPU

# Next Steps

## UHM

- Increase promotional efforts
- Collaborate with OVSS and VITAL to promote orientations.
- Arrange orientation dates to be later in the semester, with the possibility of follow-up orientation sessions to be offered later.

## HPU

- Targeted promotion for MCP and SVA
- More online orientations and IL boot camps workshops
- Recordings for MCP faculty to distribute

# Next Steps

- Micro-grants from the Institute of Museum and Library Services (IMLS)
- Gamifying the checklist
- Asynchronous recordings online availability
- Continue UHM & HPU collaboration
- Invite future collaboration with other institutions

What are some efforts that have been done to serve military connected patrons at your library?





# THANK YOU



Any questions?

CREDITS: This presentation template was created by **Slidesgo**, including icons by **Flaticon**, infographics & images by **Freepik** and illustrations by **Stories**

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